

WellRyde Driver – Assigning a Vehicle to a Driver

Overview

As a driver, after logging into WellRyde Driver, the first thing you should do is assign yourself to a vehicle that you will be driving.

This Job Aid will walk you through the steps of properly assigning a vehicle before you start completing trips for the day.

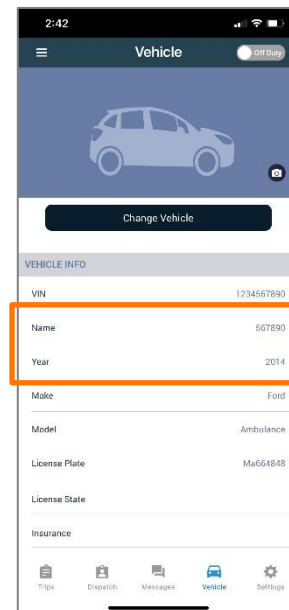
Assigning a Vehicle to a Driver

1. To properly assign a vehicle while using WellRyde Driver, click on the **Vehicle Icon** on the Home Screen toolbar.



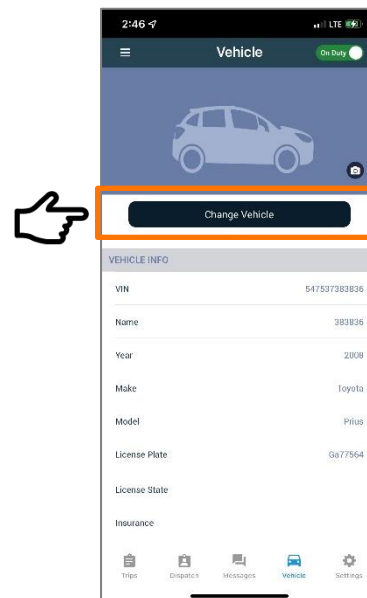
2. When the vehicle you'll be driving for the day is already displayed, there's nothing you need to change.

Note: the vehicle name is equivalent to the last 6 digits of the vehicle's identification number.

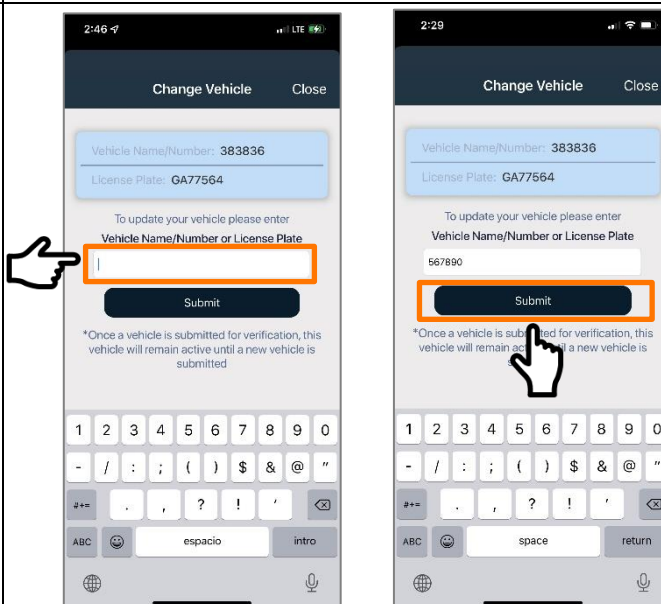


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3. If you are driving a different vehicle than the previous day or no vehicle is showing under the vehicle info, click **Change Vehicle**.

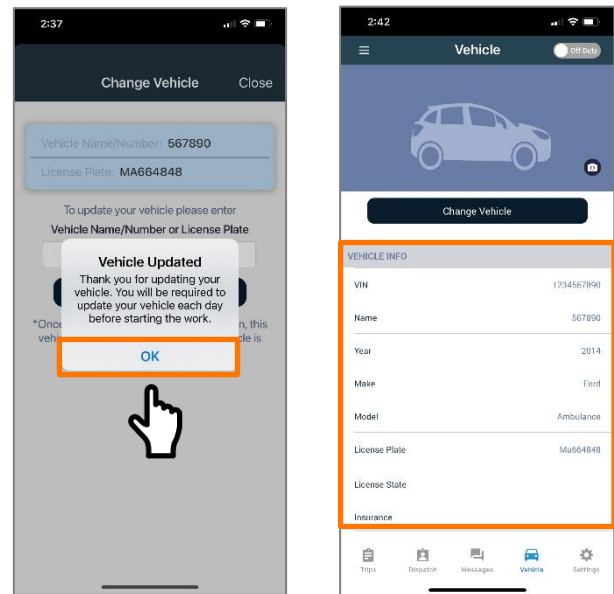


4. Next, enter the last 6 digits of the vehicle's VIN number in the vehicle name field, then click **Submit**.



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- You'll receive a notification that your vehicle was successfully updated.
- Click **OK**.
- Once a vehicle is submitted for verification, this vehicle will remain active until a new vehicle is submitted.

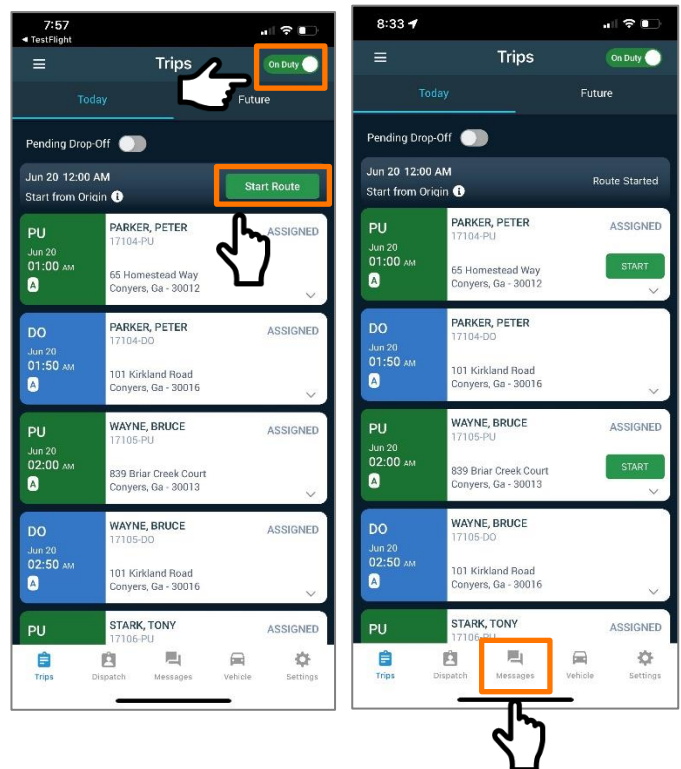


5. Once a vehicle has been assigned, you are ready to go **“On Duty”** or click **“Start Route”** to begin completing assigned trips.

You will regularly receive notifications from WellRyde Driver concerning your vehicle in the **Messages** Icon.

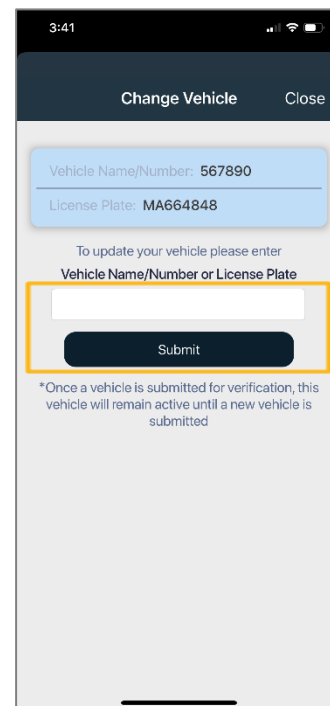
If you have trips assigned for the day and there is no vehicle assigned to you, WellRyde Driver will send you a notification to assign a vehicle to that trip.

Ultimately, it is very important to ensure you are linked to the correct vehicle when using WellRyde Driver.



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6. Note: Linking trips to the wrong vehicle will cause extensive billing issues, possibly preventing your organization from getting paid in a timely manner by Modivcare.



7. Note: If the incorrect vehicle name is entered, WellRyde Driver will notify you:

“Invalid Vehicle”
“Vehicle is not found”

You cannot proceed until the correct vehicle name is entered.

