

Overview

This job aid explains how to manage vehicles using the WellRyde Dispatch portal. You can complete the following tasks using this job aid. Click on any of the links below:

- <u>Navigating to Vehicle Management</u>
- Adding Vehicle Types
- Editing Vehicle Types
- Adding a new vehicle
- Disabling/Enabling/Deleting a Vehicle
- <u>Reviewing Vehicle Details</u>
- Editing an Existing Vehicle Details
- Managing Vehicle Documents



Navigating to Vehicle Management							
 In the WellRyde Dispatch Portal, vehicles are added and managed through Manage Users on the Home Page. Once you log into the Dispatch Portal, navigate to the menu on the left side of the screen and click Manage Users to display the drop- down menu. 	WELLRYDEManage usersMarketplace						
 From the list of options, click Vehicle Management to access the vehicles. 	Image: weight of the second secon						



The Vehicle	Management pag	e displays.		
	=		🗑 WELLRYD	E ModivCare Testing LLC Kristina Forester -
WELLRYDE	Home / Vehicle Management			Import
TRANSPORT <	Search	Current View 10	ault Filter 🗸 🖌 Edit 📋 Delete Make Default	+ Add New View 🗸 🗸
	Vehicle Name	Owner Type	Vehicle Owner	Vehicle Type
\$ BILLING <			▼ -A	
🔅 SETTINGS <	Vehicle Country	Year	Make	Model
MANAGE USERS Y	Vehicle Identification Number (VIN)	Partner Code		
Administer Users Rider	Search Reset	-All-	•	
Vehicle Management	4 Vehicles		Add Vehicle(s) Rule Formatter Column Search	Export C Refresh List O Settings
🚯 activity <	Enable Disable Delete Vehicle(s)		И	Showing 4 of 4 ► H Results per page: 50 ►
MARKETPLACE <	□ Vehicle Name	Owner 💠 Vehicle Type 💠 Vehicle Country 💠 Year	⊕ Make	ntificat Last Known Driver Vehicle Created D Vehicle Status 🗇
	001	Sedan	001	Mon, Jun 14 2021 Enabled
	789	Van	789	Mon, Jun 14 2021 Enabled
	456	Van	456	Mon, Jun 14 2021 Enabled
	123	Sedan	123	Mon, Jun 14 2021 Enabled
	4			•
			н	Showing 4 of 4 ▶ N Results per page: 50 ▼
Powered By				Ø Help

WellRyde Dispatch Portal – Managing Vehicles Part 1

Ac	Adding Vehicle Types							
1.	 To add a vehicle type, from the Manage Vehicle Types screen, click +Add Vehicle Type. 							
Ve	ehicle Type				+ Add Level of Service + Add Vehicle Type			
		Actions	Vehicle Type Sedan SUV Van	Vehicle Type Description Sedan SUV Van	Capacity Type Ambulatory[4] WheelChair[2] WheelChair[2], Ambulatory[5]			
2.	disp	lays	ate Vehicle Type v . Complete the fol e the vehicle type	lowing fields				
	e		ehicle Type: Ente ne vehicle.	r a name for	C Vehicle Type*			
	 b. Description: Enter a description for the vehicle. The description can be the same as the vehicle type. c. Assignment Type: Do not edit this field. 		description the vehicle	D Description* C Assignment Type* ✓ People PEOPLE Select all levels of service this vehicle supports. Then specify the maximum number of seats for each level of service.				
		a e. ► n	ppropriate capaci lax Seats: Enter th umber of seats pe apacity type.	ty type. ne total	Capacity Type∗ Max Seats Regular WheelChair Stretcher			
	f		ost per hour: No i required in this fi		Ambulatory Ambulatory			
	ç	-	ost per mile: No i equired in this field		G. Cost per mile			
	r h r	nile nelpi oute	Cost per hour ar are not required. ful to include whe workbench to sh effective a vehicle	They are n using the low how	Vehicle Icon			
	ł		ehicle Icon: Selection for the vehicle					
3.	Clicl type		eate to add the ne	ew vehicle				



Adding Vehicle Types	
Note: While vehicle types are helpful in defining member capacity, you cannot have the same vehicle type with multiple configurations. For instance, if you have an SUV vehicle type with a capacity for 2 wheelchairs, you cannot create another vehicle type of SUV with a capacity for 3 wheelchairs. You must give it a unique vehicle type name to account for both of the different capacities.	

Ed	Editing Vehicle Types							
1.	 You can edit vehicle types and define their specific capacity levels as your fleet of vehicles grows. While on the Vehicle Management page within the Dispatch Portal, click Settings and then Manage Vehicle Types. 							
2	2 Vehicles							
	Enable Disable Delete Vehicle(s) Manage Documents Add Vehicle Type							
C	Drive	r	Vehicle Name	Vehicle Identification Number (Vehicle	Type 🔶 License Pl	ate 🔶 Vehicle Status	🔶 Max Seats 🔶	
-	Admi	in User	001	001 Sedan		Disabled		
-	Admi Admi	in User	123	123 Sedan		Disabled		
						🕺 ┥ Showing 2 of 2 🕨	N Results per page: 50 ✓	
	det def	ermi ine h	e type is the gene nes the capacity t ow many wheelc added to ensure a	the vehicle can hairs can fit in	hold. For exa each type of	ample, the vehi vehicle. Additic	cle type helps to	
Veh	icle Type					+ Add Lo	evel of Service + Add Vehicle Type	
		Actions	Vehicle Type	Vehicle Type Description		Capacity Type		
		e 🕐	Sedan	Sedan		Ambulatory[4]		
		s 🔊	SUV	SUV		Ambulatory[4]		
				Van		WheelChair[2]		
	Van Van WheelChair[2], Ambulatory[5]							
		ð C	Van	van				
3.		<i>d</i> C	Van	van		WheelChair[2]		



Ec	liting Vehicle Types			
4.	Scroll down to capacity type and change the 4 to a 3 under ambulatory. This means there are 3		Ec	X dit Vehicle Type
	potential seats for members in this vehicle.		Vehicle Type*	Sedan
	Note: Vehicle capacity is used for automatic scheduling purposes.		Description*	Sedan
5.	Click Update to update the maximum number of seats.		Assignment Type*	People
			PEOPLE Select all levels of service this vehic service. Capacity Type* Ambulatory	cle supports. Then specify the maximum number of seats for each level of Max Seats 4
			Capacity Type*	Max Seats
			Ambulatory	3
			Regular	
			Vehicle Icon	Cost per mile
		3	*Updating the costs will reflect or	nly on newly created or calculated trips and routes.
				Cancel Update



Adding a New Vehicle							
 You might encounter a time when you need to add a new vehicle to the Dispatch Portal for non Modivcare credentialed vehicles. To manually add a new vehicle, from the Vehicle Management page, click +Add Vehicle(s) and then click Create New Vehicle. 							
2 Vehicles Rule Formatter Column Search Create New Vehicle							
	Enable Disab	Delete Vehicle(s)		Upload Vehicle(s)		K ◀ Showing 2 of 2 ►	▶ Results per page: 50 ∨
	Driver	🗢 Vehicle Name	Vehicle Identification	tion Number (Vehicle Type	🔶 License Plate	Vehicle Status	🔶 Max Seats 🚔
	Admin User	001	001	Sedan		Disabled	
	Admin User	123	123	Sedan		Disabled	
 2. This screen allows you to enter information about the vehicle you are adding. Complete the following fields to add a new vehicle: a. Vehicle Name: Enter the last 6 digits of the vehicle's VIN you are adding to the system. b. Vehicle Type: Select the appropriate vehicle type from the drop-down list. 							
		•••			• •		
	N	l <mark>ote:</mark> Add an ac	altional	information	apout the ve	enicie as nee	aea.
3.	Click Cr	eate Vehicle.					



Adding a Ne	w Vehicle						
Home / Vehicle Manag	ement / Create New Vehicle			Create Vehicle Cancel			
Vehicle Details * Indicates required details							
a. Vehicle Name *		Vehicle Picture	h	Select file			
Business Partner	Select One	✓ Vehicle Status :	Enabled	~			
Owner Type	- Select One -	~ Country					
Vehicle Owner :	- Select One -	∽ Year:	-none	~			
License Plate		Make					
License Plate State		Model					
License Plate Expiry	mm/dd/yyyy	Color					
Product Type Exceptions	HAZMAT Climate Control	VIN					
		Registration Nbr					
Level of Service	/ Capacity						
b. Vehicle Type :	Sedan	~					
Assignment Type	Assignment Type People						
PEOPLE Select all levels of service this service.	whicle supports. Then specify the maximum number of seat	s for each level of					
Capacity Type* Ambulatory	Max Seats 4						

Disabling/Enabling/Deleting a Vehicle

1. In addition to editing an existing vehicle or creating a new one, you can also disable or delete vehicles from the Vehicle Management screen.

There might be a time when you need to disable a vehicle in WellRyde so your drivers cannot connect trips to it in the mobile app. Typically, this is recommended for vehicles in the shop or not in service.

To disable a vehicle, select the **check box** next to the vehicle's name on the vehicle list, then click **Disable**.



Disabling/Enabling/Deleting a Vehicle					
4 Vehicles	ه <mark>†</mark> Add V	ehicle(s) → Rule Formatter Column Search C Export → C Refresh List S Settings →			
Selected Vehicles(1)					
Enable Disable Delete Vehicle(s)		K ◀ Showing 4 of 4 ► N Results per page: 50 ✓			
Uehicle Name 📥 Owner Type 🔺 Vehicle Owner	🔷 Vehicle Type 🔶 Vehicle Ider	ttificat Vehicle Status 💠 Vehicle Country 💠 Year 💠 Make 💠 Model 💠 Last Known Driver			
001	Sedan 001	Enabled Anne ONeill			
789	SUV 789	Enabled Kristina Fores			
456	Van 456	Enabled Ryan Doe			
123	Sedan 123	Disabled			
 A confirmation messag asking, "Do you want to selected vehicle?" Click the vehicle. 	disable the				
		Do you want to disable the selected vehicle?			
		Cancel Yes			
message that says the "veh	nicle is not for				
4 Vehicles	AUG V	ehicle(s) Rule Formatter Column Search Column Search Refresh List Settings			
Enable Disable Delete Vehicle(s)		K < Showing 4 of 4 Results per page: 50 ~			
Driver 🔶 Vehicle Name	Vehicle Identification Number (Vehicle Type 🔶 License Plate Vehicle Status Max Seats 💠			
Admin User 001	001	Sedan Disabled			
Admin User 789	789	SUV Enabled			
Admin User 456	456	Van Enabled			
Admin User 123	123	Sedan Disabled			
		K K Showing 4 of 4 \rightarrow Results per page: 50 \checkmark			
		n it's ready to be on the road again, click the e and then click Enable .			



Disabling/Enabling/Deleting a Vehicle							
Г	4 Vehicles			a [†] Add Vehicle(s) → R	lle Formatter Column Search 🖄 Export -> 📿 Refresh List 🖉 Settings ->		
	Selected Vehicles(1)						
	Enable Disable	Delete Vehicle(s)			K < Showing 4 of 4 >> Kesults per page: 50 >>		
	Driver	Vehicle Name	Vehicle Identification	n Number (Vehicle Type			
-	Admin User	001	001	Sedan	Disabled		
Г	Admin User	789	789	SUV	Enabled		
	Admin User	456	456	Van	Enabled		
	Admin User	123	123	Sedan	Disabled		
	 A confirmation message displays asking, "Do you want to enable the selected vehicle?" Click Yes to enable the vehicle. Do you want to enable the selected vehicle? 						
N	otice the vehi 4 Vehicles	icle status ha	as been upd		led. ⊔le Formatter Column Search ♂ Export → C Refresh List ♦ Settings →		
	Enable Disable	Delete Vehicle(s)			K < Showing 4 of 4 > Kesults per page: 50 >		
	Driver	🔶 Vehicle Name	Vehicle Identification	n Number (Vehicle Type	💠 License Plate 💠 Vehicle Status 🔶 Max Seats 🜩		
	Admin User	001	001	Sedan	Enabled		
	Admin User	789	789	SUV	Enabled		
	Admin User	456	456	Van	Enabled		
	Admin User	123	123	Sedan	Disabled		
5.	5. While you also have the capacity to delete vehicles, you can only do so to vehicles with no trip history. To delete a vehicle, select the check box next to the vehicle's name, then click Delete Vehicle(s).						
-	4 Vehicles			ea ⁺ Add Vehicle(s) → R	ule Formatter Column Search 🖄 Export 🔶 📿 Refresh List 🗘 Settings 🔸		
	Selected Vehicles(1)						
	Enable Disable	Delete Vehicle(s)			K		
	Driver	Vehicle Name	Vehicle Identification		♣ License Plate ♣ Vehicle Status ♣ Max Seats ♣		
	Admin User	001	001	Sedan	Enabled		
	Admin User	789	789	SUV	Enabled		
	Admin User	456	456	Van	Enabled		
	Admin User	123	123	Sedan	Disabled		



Di	Disabling/Enabling/Deleting a Vehicle									
6.	6. A confirmation message displays asking: "Are you sure you want to delete this vehicle?" Click Yes to			Dele	ete Vehicle	×				
	delete the vehicle from the syst	em.	Are you sure	you want to delete this vehicle	2?					
						Cancel Yes				
No	otice, the vehicle has been delete	d.								
4	Vehicles	Add Vehicle(s)	Rule Formatter	Column Search	ort 🔹 🗘 Refresh I	.ist Settings				
5	elected Vehicles(1)									
	Enable Disable Delete Vehicle(s)			K < S	howing 4 of 4 🕨 🔰 Resul	ts per page: 50 ✓				
	Driver \Rightarrow Vehicle Name \Rightarrow Vehicle Identification	on Number (Vehicle	туре 🔶	License Plate	Vehicle Status	Max Seats				
	Admin User 001 001	Sedan			Enabled					
	Admin User 789 789	SUV			Enabled					
	□ Admin User 456 456	Van			Enabled					

WellRyde Dispatch Portal – Managing Vehicles Part 1

Reviewing	Reviewing Vehicle Details						
the vehic	1. To view the specific details for a vehicle, search for or find the vehicle's name within the vehicle list. Then, either click on the vehicle's name or the three vertical dots next to the name. Click the three vertical dots to display the menu.						
2 Vehicles		At Add Vehicle(s) Rule Formatter Column Search	Image: Big Setting Se				
Enable Disable	Delete Vehicle(s)		K ◀ Showing 2 of 2 ➤ X Results per page: 50 ➤				
Admin User	Image: Specific decision Image: Specific decision 001 001	Sedan	Vehicle Status Amax Seats				
Admin User	123 123	Sedan	Disabled K ◀ Showing 2 of 2 ► N Results per page: 50 ►				
2. Select De	etails to view the vehic	cle's details.					
2 Vehicles Details	7	a ⁺ Add Vehicle(s) → Rule Formatter Column Search	Export				
E Edit Enable	elete Vehicle(s)	1	Showing 2 of 2 > Results per page: 50 >				
Delete	Image: Second system Vehicle Identification Number (Driver 001 Admin User	Iccense Plate Sedan	♦ Vehicle Status ♦ Max Seats ♦ Disabled				
123	123 Admin User	Sedan	Disabled				
assigning ty information		el of service and capacity a	e year, make, model, color, and maintenance				
WELLRYDE	001	Vehicle Details					
 	Created On Mon, Jun 14 2021 22:35:34 Disabled → International Control of Con	Company : ModivCare Testing LLC Owner Type : Vehicle Owner : Vehicle Type : Sedan Country :	License Plate : License Plate State : License Plate Expiry : VIN : 001 Registration Nor :				
MANAGE USERS V	Year	Last Known Driver : Anne ONeill					
	Model	Level of Service / Capacity					
👥 MANAGE USERS 🗸	Color Assignment Types	PEOPLE Level of Service Max Seats					
Administer Users	People Additional Attributes	Ambulatory 4.0					
Rider Vehicle Management		Maintenance					
🖁 ACTIVITY <		Last Maintenance : Inspection Exp. :					
MARKETPLACE K		Last Inspection : CDL Required : false					
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Editing an Existing Vehicle Details



1. On the vehicle's profile page, you can edit and manage the vehicle's record. Click **Edit Vehicle**.

Note: When importing credentialed vehicles, WellRyde will automatically bring over the vehicle's name and full vehicle identification number (VIN) from Circulation, but not the vehicle's capacity.

	 hicle	
ypes		
tributes		

WellRyde Dispatch Portal – Managing Vehicles Part 1

Ed	iting an	Existing V	ehicle Details							
2.	2. The Vehicle Details page displays. This is where you would modify the vehicle's information. After the vehicle's information is modified, click Save Changes to update the vehicle's record in WellRyde.									
V	K /ELLRYDE	E Home / Vehicle Manaç	gement / Edit Vehicle		WELLRYDE ModivCare Testing L Save Changes Delete	LC Janice Wicks -				
æ	TRANSPORT <	Vehicle Details * Indicates required details								
\$	BILLING <	Vehicle Name * 00	11	Vehicle Picture	Change					
٠	SETTINGS <	Owner Type -	Select One - V		Change					
**	MANAGE USERS 🗸	Vehicle Owner: -	Select One - 🗸	Vehicle Status: *	Disabled	~				
**	MANAGE USERS 🗸	License Plate		Country						
**	MANAGE USERS 🗸	License Plate State		Year:	-none	~				
	Administer Users	License Plate Expiry		Make						
**	MANAGE USERS V		HAZMAT Climate Control	Model						
	Rider	Last Known Driver An	nne ONeill	VIN	001					
٠	SETTINGS <			Registration Nbr						
**	MANAGE USERS V	Level of Service / Capacity								
ø	Rider SETTINGS <	Vehicle Type:	Sedan	~						
**	MANAGE USERS 🗸	Assignment Type	People							
	Administer Users	PEOPLE Select all levels of service this vehicle supports. Then specify the maximum number of seats for each level of service.								
	Rider Vehicle	Capacity Type* Ambulatory	Max Seats							
۰	SETTINGS <	monored j	4							
**	MANAGE USERS 🗸	Maintenance								
	Administer Users	Last Maintenance	mm/dd/yyyy							
**	MANAGE USERS 🗸	Last Inspection	mm/dd/yyyy							
22	MANAGE USERS Y	Inspection Exp.	mm/dd/yyyy							
	Administer Users Rider	CDL Required	OFF							
	Vehicle Management	Documents								
6 3e	ACTIVITY <	Registration								
2	MARKETPLACE <	Registration	Issue Date	Expiry Date	± Upload Document					
	Powered By									

Managing Veh	icle Docu	ments					
 Finally, you most likely have documents you have collected for all the vehicles your drivers use daily, including registration, insurance, emissions testing, and last maintenance documents. You can store all these documents in the vehicle's profile, so they are easy to access when you need them. First, you must define the documents to upload in the system and then identify the type of information you should enter for each document. For example, to define a vehicle's registration from the Vehicle Management screen, click Settings to access the drop-down menu and then click Manage Documents. 							
2 Vehicles		at Ad	ld Vehicle(s) → Rule	Formatter Column Searcl	h 🕅 Export 🕠	₽ Refresh List	,
Enable Disable Delet	• Vehicle(s)	_			K Showing 2 of 2 >	Manage Vehi Manage Doc Results per Add Vehicle	uments
Driver	Vehicle Name	Vehicle Identification Number (Vehicle Type	License Plate	Vehicle Status	Max Seats	¢
Admin User	001	001	Sedan		Disabled		
Admin User	123	123	Sedan		Disabled		
					K < Showing 2 of 2 >	Results per page: 5	0 ~
i ii c. Clic	i. Issue Da i. Expire D 7. Picture	ate Upload		nent mano	datory(requi	red) for all th	Ie
B. Click Save.						B Save	Cancel
							<u> </u>
Document Name *	D.	Document Number	Issue Date	Expiry Date	Picture Upload	C. Mandatory	•
Add more Note: Entries marked as 'Mandatory	will be necessary to be fil	led under the form.					
4. To enter a ve registration i	-		ect the ve	hicle for w	hich you wo	uld like to er	iter



Managing Vehicle Documents							
4 Vehicles		, a [†] Add Vehicle(s) →	Rule Formatter Column Search	C Export > C Refresh	List Settings		
Selected Vehicles(1)							
Enable Disable Delete Vehicle(s)			н	🔹 Showing 4 of 4 🕨 🔰 Resu	ults per page: 50 🗸		
Driver \Leftrightarrow Vehicle Name	Vehicle Identification	on Number (Vehicle Type	🚖 License Plate	Vehicle Status	Max Seats		
🗹 🚦 Admin User 001	001	Sedan		Enabled			
Admin User 789	789	SUV		Enabled			
Admin User 456	456	Van		Enabled			
Admin User 123	123	Sedan		Disabled			
 To access the vehicle's profile, click the three dots next to the check box to display the menu options and then click Edit. 							
4 Vehicles		a ⁺ Add Vehicle(s) →	Rule Formatter Column Search	C Export	List Settings		
Sele _{Details}							
E Edit Delete Vehicle(s)			k	Showing 4 of 4 🕨 👌 Res	ults per page: 50 V		
Disable	➡ Vehicle Identification	on Number (Vehicle Type	🔶 License Plate	Vehicle Status	Max Seats		
Delete 0 1	001	Sedan		Enabled			
Admin User 789	789	SUV		Enabled			
Admin User 456	456	Van Sedan		Enabled			
 6. The Edit Vehicle page displays. Scroll down to the Documents section at the bottom of the page. Complete the following fields. Enter the information for these fields, which is found on the vehicle's registration document: a. Registration b. Issue Date c. Expiry Date d. Upload Document 7. Click Save Changes to save the information. The Save Changes button is in the top right-hand corner of the screen. Note: When a document is deemed mandatory, you cannot save unless all the required fields are complete. 							
Home / Vehicle Management / Edit Veh	icle			Save Changes	Delete Vehicle Cancel		
Documents							
Registration							
a. Registration b. Issue	Date mm/dd/yyyy	C. Expiry	Date mm/dd/yyyy	Lupload Documer	nt		